



How human/effective is your business?

3 virtual executions & a Spark

- 1. Digital Marketing
- 2. Content Marketing, Storytelling
- 3. Influencer Marketing









Human Life Digitalized. How To Humanize Digital Life

Divorce via SMS

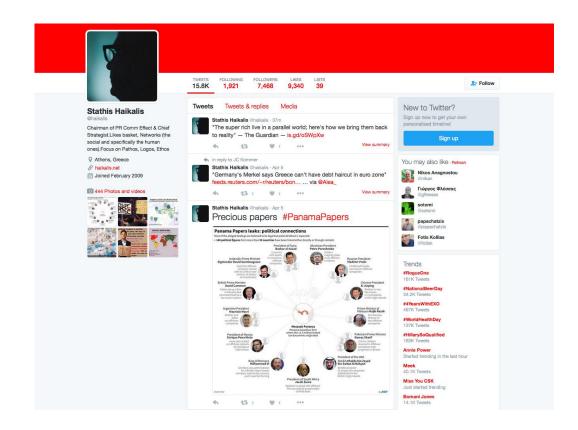






Human Life Digitalized. How To Humanize Digital Life

Think via Tweet form





Human Life Digitalized. How To Humanize Digital Life

Friend via Facebook



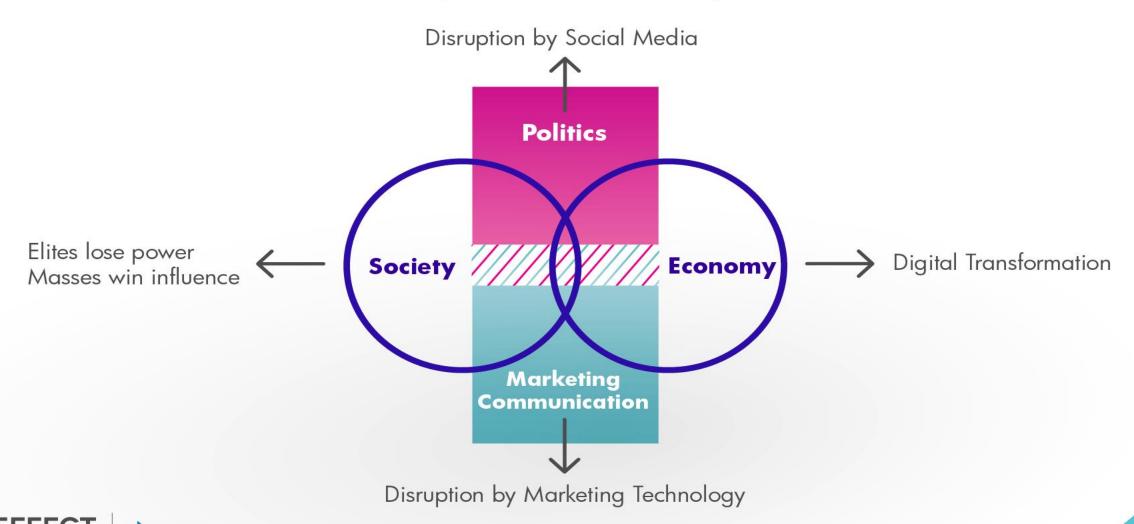
Enjoy food and art via Instagram







Omnipresent Disruption!



Their bubbles/algorithms rule our life. They really bring most of our information and shape most of our social life







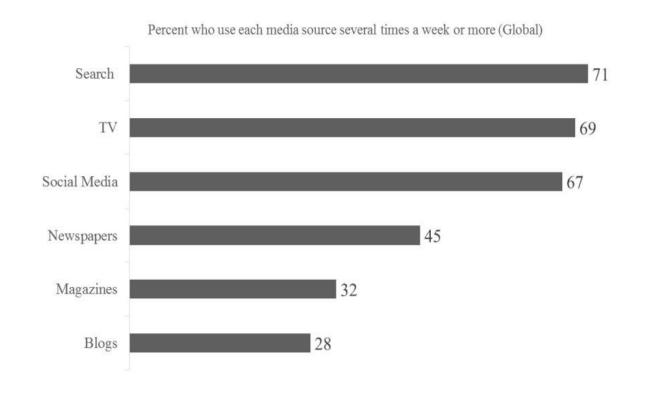






Media sources. Algorithms are the king

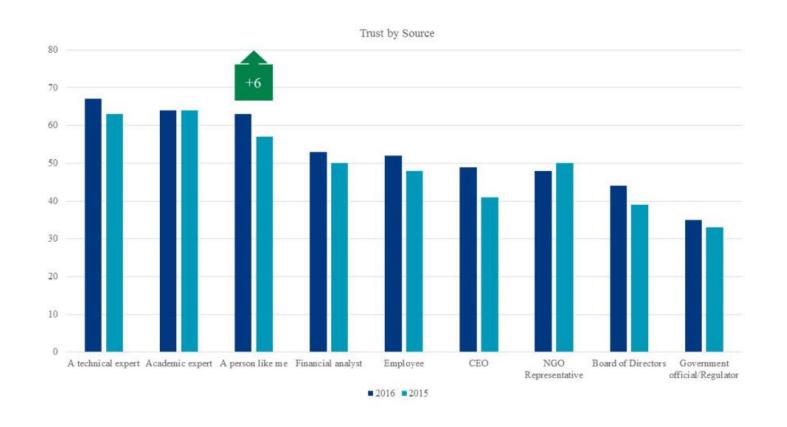
Trend 1: Algorithms define our information flow







Trend 2: Trust is moving away from elites.



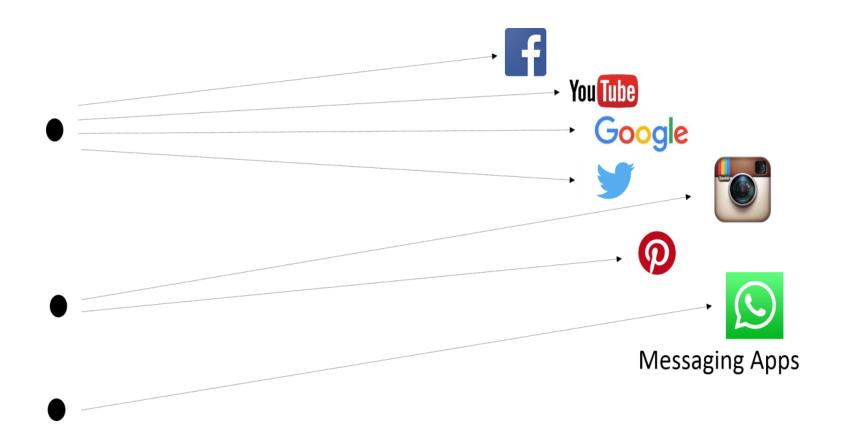


Trend 3: All this is changing the decision process

- AWARENESS ← via social media (trends, ideas, products)
- CONSIDERATION ← via search engines
- INTENT ← seek advice or testimonials via social media
- DECISION ← are made before engage with the official presence of a company
- ADVOCACY ← broadcast their experience if they have a high emotional valence
- 12 searches before engaging on a specific brand's site
- 66-90% of buyers is on the way of their purchase journey before they reach out a seller



Cut through the bubbles: Social Platforms, the trends







Crush the bubbles: harness the digital trends

EDELMAN INSIGHTS – TRENDS

Key Digital Trends Put Consumers at the **Center of Brand Marketing**

SOCIAL LISTENING AS CROSS-DEVICE CONSUMER SOCIAL INTELLIGENCE JOURNEY MAPPING

And, we're keeping an eye on virtual & augmented reality, beacons, esports







Crush the bubbles: take advantage of the algorithm proof short video

Trending Formats Engage Consumers





360-video







Crowdsourcing

Video Influencers

Short Form Bits & GIFs

EDELMAN INSIGHTS - TRENDS







Crush the bubbles: partner with influencers, yet not only show business celebrities

How can brands keep up?



Choose influencers who will resonate with your consumers through strategic data analysis



Put storytelling at the heart of it



Grant the influencer creative license



Get a good deal by partnering with experts

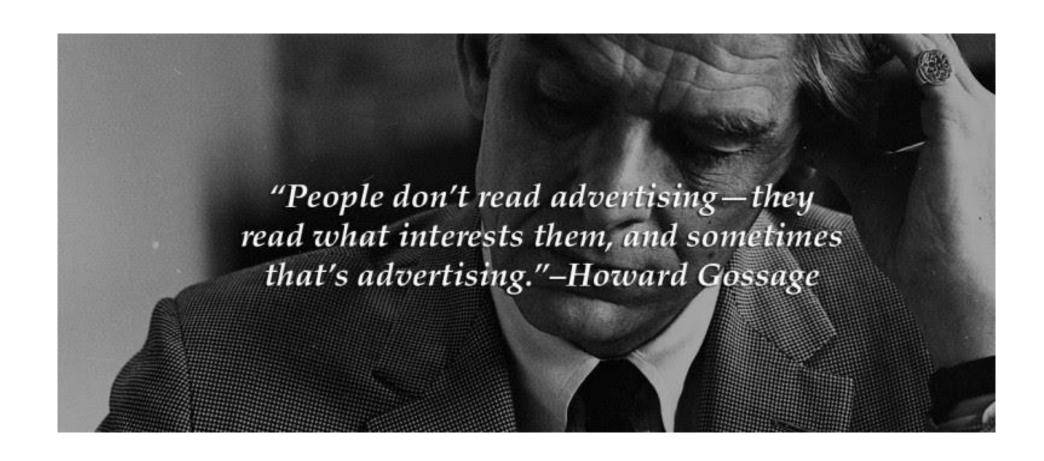
EDELMAN INSIGHTS - TRENDS - INFLUENCERS



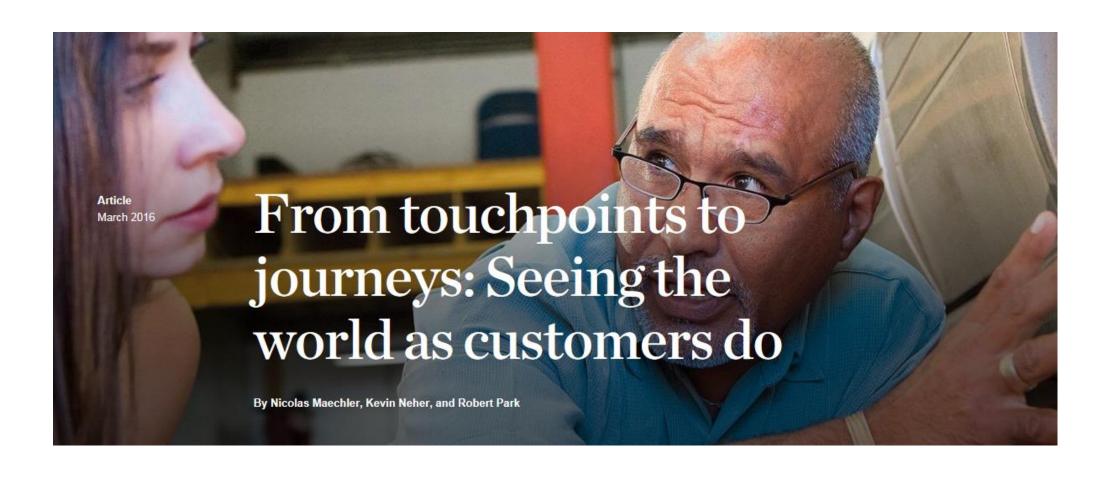


Crush the bubbles: Share canonical stories, not just great content or exciting advertising

As Socrates of Advertising Howard Gossage said in 1952



Crack the bubbles: inspect the consumer purchase journey and hack it



Objective

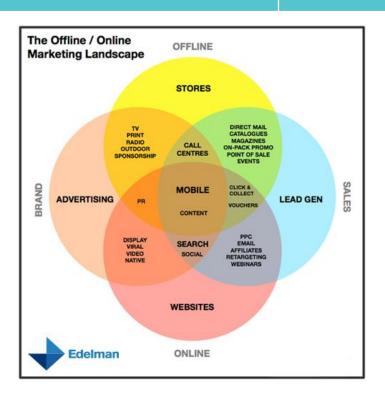
Digital Transformation, follow the customer, consumer journey

2020 Strategy

Integrate marketing activity across any channel

2016-17 Implementation

Crash fragmentation, smash silos, upgrade crosschannel collaboration



Marketing+Comms+Sales+HR+Customer Support+Legal





- -Digital Marketing is the King. Really?
- -Content Marketing, Storytelling are the King. Really?
- -Influencer Marketing is the King. Are you kidding?

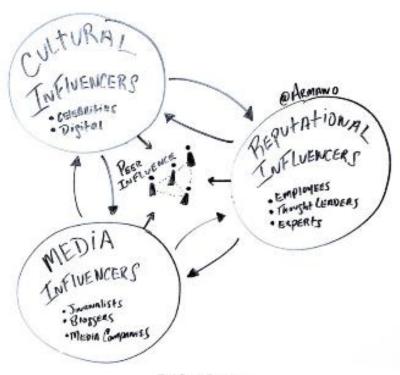








The Death of Content Marketing: Why Brands Must Become Cultural Currency



The Influence Ecosystem

Before there was social media—before there was mobile and the video revolution, there was blogging. Once heralded as a revolution in communications and to a degree, marketing—self expression and direct publishing of the written word became an influential force to be dealt with.

Blogging, in written word form of has been a commodity for some time.

Hacking Real Life:

- ✓ Follow the customer journey, offer real life experiences
- ✓ Humanize the digital life
- ✓Take advantage of crowd culture. Brands and Organizations Must Become Collaborators and Co-Creators of Culture







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